



FAMILY CARE CONCIERGE

A benefit that pays for itself.

Support all five generations of working parents and caregivers.

73% of employees are “caregivers.”

They care for children, aging parents, or both—the 'Sandwich Generation.' Caregiving affects productivity, leads to leaves of absence, and drives attrition.

Three services meet diverse care situations:

- Digital Care Concierge—Online tool with curated, unbiased care options.
- Private Care Concierge—One-on-one experts with childcare and eldercare challenges.
- Emergency Backup Care—Reimbursed or nonreimbursed options for near-term care needs.

Companies experience a 200-425% ROI and employees save an average of \$2,425.





FAMILY CARE CONCIERGE

Facilitate return to work. Reduce leave cost. Improve productivity.

The Larkin Family Care Concierge helps employees return from leave on time, avoid a future leave, save thousands, and reduce care-related stress. Unlike EAPs or directories, it delivers expert, personalized care solutions for each employee's unique family, schedule, and needs.

The Larkin Care Concierge encompasses three services—a digital concierge to help employees find curated resources, a private concierge offering one-to-one support, and a backup care network to find:

- the best local help, from daycare to in-home care that actually has availability
- housing and care for older adults
- resources to pay for eldercare or childcare
- camps and before/after school options
- emotional support for care challenges
- care for immediate needs



"I no longer feel hopeless now that I have a plan. I feel in control."

- Employee at tech company

To get started

Two pricing options allow customization. For those who prefer a stable budget item, select PEPM pricing. For those who have tight budget controls or want to test usage, opt for the Per-Case pricing. Billing is unified under one Larkin statement. No additional data feed necessary. Your Larkin Client Success Manager can send the simple contract amendment.

Larkin's Care Concierge is offered in partnership with:

