



VSO: SUGGESTED QUESTIONS

The following questions are to be used with the designated Veteran Services Officer in order to understand some of the details of the benefits that may be available to the veteran and/or their spouse. This is not an exhaustive list, but rather a tool to begin to uncover benefits.

Date:

Name of VSO:

Phone number:

1. What specific types of veteran benefits are available in our case, and how do they differ from one another?
2. How can we access healthcare services through the Veterans Affairs (VA) system, and what specific medical benefits are available in our case?
3. Can you provide information on long-term care options and support services which apply to our case?
4. How does the VA assist with home modifications or adaptive equipment for veterans with mobility challenges?
5. Are there financial assistance programs or pension benefits specifically tailored for elderly veterans which would apply in our case?
6. Are there any special housing benefits or programs for elderly veterans, such as assisted living support or nursing home care which would apply in our case?
7. What mental health services and counseling options are available in our case?
8. Are there transportation assistance programs available in our case which would help with getting to medical appointments or other essential services?
9. Are there burial benefits and end-of-life care options available in our case?
10. Can you explain the process for applying for disability benefits for age-related conditions?
11. What additional information will be needed in this process?
12. When should I expect an update?
13. What is the best way for me to follow up?